EXHIBIT B Part IV

Page 2 of 31



01/17/2007

LMARASCO

Transaction

Ref No.:

7774794 Contact Type:Complaint Source: Consumer

TCS? N

Comments:

(Product Name: Shopperdiscountsandawards) All contact has been thru e-mail. There has been two charges of \$10.00 each placed against my bank account. Unknown if thru credit card, electronic transfer or other. Neither my wife or myself have requested this service. I noticed the 1st transaction (dated 2/23/2006 from wli*reservationrewards 800-732-7031) during an online review of by bank account. I tried calling the number and was asked for a credit card number (Didn't provide) or a membership number (which I didn't have. I then went their web site (found thru web search) and requested cancellation by email (2/27/2006) I received an e-mail stating that my last charge was for 2/27/2006 and membership would be cancelled on 2/27/2006 with benefits thru 3/26/2006. Today while reviewing my bank account I noticed a charge for \$10.00 dated 2/28/2006 from wli*shopperdiscount 800-889-8776. I don't believe any phone approval was done as all unknown and 800 series phone numbers made to me are screened prior to answering thru an

answering machine.

Created By:

RLOPER

Created Date:

03/03/06

Updated By:

Updated Date:

Org Name:

Amt Paid:

PUBLIC USERS - CIS

Amt Requested:

.00

20.00

Payment Method: Unknown

Agency Contact: Internet

Complaint Date: 03/01/06

Initial Contact: Unknown

Transaction Date: 02/27/06

Initial Response:

Product/Service: Other (Note in Comments)

Statute/Rule:

FTC Act Sec 5 (BCP)



LMARASCO

Law	Violation:	Deception/Misrepresentation

Complaining Company/Org.: (b)(6) (b)(6) Last name: First: Address: (b)(6)City: Kennewick State: WA Zip: Country: UNITED STATES (b)(6) Work phone Fax Number: Home Number: Email: Age Range: 50 - 59

Company

Consumer

Company: Webloyalty.com, Inc.

Address: P.O. Box 855

City: Shelton State: CT Zip: 06484

Country: UNITED STATES

Email: customerservice@shopperdiscount URL:home.shopperdiscountandrewards.com

andrewards.com

Phone: (800) 889-8776 Ext:

Company Representative



LMARASCO

Transaction

Ref No.: 7616264 Contact Type:Complaint Source: Consumer TCS? Y

Comments: (Product Name: internet membership fees) 2 monthly membership

charges of \$9.00 each were charged to my American Express

account. I never joined any online member services or

authorized recurring charges. Charges have been disputed with

American Express and account number has been changed.

A web search of "shopperdiscount.com" shows this is happening

to more than a few people.

Thank you.

Created By: DBRAHLEK Created Date: 02/07/06

Updated By: Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested:

Amt Paid: 18.00 Payment Method: American Express Credit

Card

Agency Contact: Internet Complaint Date: 02/05/06

Initial Contact: Unknown Transaction Date:

Initial Response:

Product/Service: Internet Information & Adult Services

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

Consumer

Complaining Company/Org.: Last name:	(b)(6)	(b)(6) First:
Address:		
		(b)(6)
City:	Woodbridge	State: VA Zip:
Country:	UNITED STATES	
Work phone	(b)(6)	
Fax Number:		
Home Number:		
Email: ·		
Age Range:	50 - 59	

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01/17/2007

LMARASCO

Company

Company: webloyalty.com DBA shopperdiscount.com

Address: 101 Merritt

Suite 7

City: Norwalk

Norwalk State: CT Zip: 06851-1060

Country: UNITED STATES

Email: URL:shopperdiscount.com

Phone: (800) 889-8776 Ext:

Company Representative

Case 1:07-md-01820-JLT Document 64-6 Filed 08/01/2007 Page 6 of 31



01/17/2007

LMARASCO

Transaction

Ref No.:

8345720

Contact Type:Complaint

Source: Consumer

Comments:

CONTACT SENTINEL@FTC.GOV FOR MORE COMMENT INFORMATION. ALSO, TO PREVENT INTERFERENCE WITH PENDING ACTIONS, PRIOR TO ANY INVESTIGATIVE ACTION CONTACT THE IFCC AT SEARCH@IFCCFBI.GOV. ICCC Ref # I0601231407470622: The first charge on my credit card was on December 20, 2005. The only thing I can guess is that it came with the 10\$ off pop-up from the moviefone.com purchase for tickets to see Harry Potter. I did not notice the charge due to my mother being in and out of the hospital and me being her primary care person. She passed away on Christmas day and I was dealing with funeral arrangements etc. I noticed that there was a discrepency with my accounting shortly thereafter and discovered yet another charge on my account. I made a phone call and they promised a refund. The refund has not turned up yet but I have read online that this particular company does refund it just takes it a while. My issue is that they are using misleading advertising. They claim to be giving someone a discount when in fact the person may never even get the discount. The fine print states that the person is being directed to another website however you do not get the "password" and I have no sign of any emails from them outside of the cancelation. They had a survey that my 8 year old filled out. This situation needs to stop. They are a scam and stealing

money from people who have not noticed.

Created By:

IFCC

Created Date: 01/23/06

Updated Date:

Updated By: Org Name:

Internet Fraud Complaint Center

Amt Requested:

Amt Paid:

18.00

Payment Method: Not Reported

Agency Contact: External Agency

01/23/06 Complaint Date:

Initial Response:

Product/Service: Other (Note in Comments)

Statute/Rule:



LMARASCO

Law	Viol	ation
-----	------	-------

Company Representative

Daw ATOT	1011:		
Consumer			
Complaini Company/O Last name	rg.: (b)(6)		First: (b)(6)
Address:			(L)(0)
City:	HOUSTON		State: TX Zip: (b)(6)
Country:	UNITED STATES		
Work phon	e ()	Ext:	
Fax Numbe	r: ()		
Home Numb	er: (b)(6)		
Email:			
Age Range	:		
Company			
Company:	webloyalty.com		
Address:	101 Merritt Seven		
	7th Floor		
City:	NORWALK		State: CT Zip: 06851
Country:	UNITED STATES		
Email:			URL:
Phone:	(203) 8463300	Ext:	

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01/17/2007

LMARASCO

Transaction

Ref No.:

7353312 Contact Type:Complaint

Source: Consumer

12/12/05

TCS? Y

Comments:

CONTACT SENTINEL@FTC.GOV FOR MORE COMMENT INFORMATION. ALSO, TO PREVENT INTERFERENCE WITH PENDING ACTIONS. PRIOR TO ANY INVESTIGATIVE ACTION CONTACT THE IFCC AT SEARCH@IFCCFBI.GOV. I purchased movie tickets through fandango.com. At the end of the transaction, I was offered \$10 off my next purchase, so I clicked the box. I was signed up for a "Rewards Program" which charges \$10 per month. I noticed the first charge on my online banking page with Wachovia Bank this morning. I didn't recognize the name "WLI Reservation Rewards" so I did a google search and was shocked to find they are scamming literally hundreds of people with this same scam. Here is a link to show you other victims http://adam.rosikessel.org/weblog/the man/webloyalty aka wli reservations is a_scam.html This is $\overline{\text{disgusting}}$, should $\overline{\text{be}}$ illegal and the perpetuators of this scam should be shut down. They are stealing money from thousands through many online merchants. This is damaging to consumers across our nation and internet business as a whole. I sincerely hope something can be done

to stop this activity and prevent others from being hurt. I am lucky because I only was charged one month. Others were charged for a year before noticing the unauthorized charges.

Created By:

IFCC

Created Date:

Updated By:

Updated Date:

Orq Name:

Internet Fraud Complaint Center

Amt Requested:

Amt Paid:

10.00

Payment Method: Not Reported

Agency Contact: External Agency

Complaint Date: 12/12/05

Initial Contact: Internet Web Site

Transaction Date: 11/16/05

Initial Response:

Product/Service: Other (Note in Comments)

Statute/Rule:



LMARASCO

Law Violation:

Con	SIII	er
		ᆫᅩ

Consumer						
Complainin Company/Or Last name:		First:	(b)(6)		
Address:					(b)(6)	
City:	BLAKESLEE	S	tate:	PA Zip	:	
Country:	UNITED STATES				L	
Work phone	()	Ext:				
Fax Number						
Home Numbe	r: (b)(6)					
Email:						
Age Range:	30 - 39					
Company						
	WebLoyalty aka WLI Re 45 Turkey Hill Rd	servation Rewards				
City:	SOUTH WESTPORT	State	: CT	Zip:	06430	
Country: (JNITED STATES					
Email:		URL:	•			
Phone:	(800) 7327031	Ext:				

Associated Company

Company Representative



LMARASCO

Transaction

Ref No.:

7345862

Contact Type:Complaint

Source: Consumer

TCS? Y

Comments:

CONTACT SENTINEL@FTC.GOV FOR MORE COMMENT INFORMATION. ALSO, TO PREVENT INTERFERENCE WITH PENDING ACTIONS, PRIOR TO ANY INVESTIGATIVE ACTION CONTACT THE IFCC AT SEARCH@IFCCFBI.GOV. We had purchased tickets on a website, I believe it was airline tickets from Expedia. Without our concent or through unethical practices, Reservation Rewards signed us up for a monthly "Rewards" program for which they charged our credit card \$9.00 per month. When I finally found out, I called them, cancelled the program and demanded that they reimburse the \$45.00 that they stole from me. The way in which they conduct these transactions is very subtle and devious. This company makes it money in the hopes that people don't notice that they're being charged. Even the transaction of my credit card statements was transaction (b)(6)

cryptic.

Created By:

IFCC

Created Date:

12/01/05

Updated By:

Updated Date:

Org Name:

Internet Fraud Complaint Center

Amt Requested:

Amt Paid:

45.00

Payment Method: Not Reported

Agency Contact: External Agency

12/01/05 Complaint Date:

Initial Contact: Internet Web Site

Transaction Date: 06/01/05

Initial Response:

Product/Service: Other (Note in Comments)

Statute/Rule:



LMARASCO

Law	Vic	olat	ion	

Consumer			
Complaining Company/Org.: Last name:	(b)(6)		(b)(6) First:
Address:			
	L		(b)(6)
City:	WEST JORDAN		State: UT Zip:
Country:	UNITED STATES		
Work phone	()	Ext:	
Fax Number:	()		
Home Number:	(b)(6)		
Email:			
Age Range:	30 - 39		
Company			

Company: Webloyalty.com, Inc.

Address: 101 Merritt 7, Seventh floor

City: NORWALK State: CT Zip: 06851

Country: UNITED STATES

Email: customerservice@webloyalty.com URL:

Phone: (203) 8463300 Ext:

Company Representative



LMARASCO

Transaction

Ref No.:

7229758

Contact Type:Complaint

Source: Consumer

TCS? Y

Comments:

CONTACT SENTINEL@FTC.GOV FOR MORE COMMENT INFORMATION. ALSO, TO PREVENT INTERFERENCE WITH PENDING ACTIONS, PRIOR TO ANY INVESTIGATIVE ACTION CONTACT THE IFCC AT SEARCH@IFCCFBI.GOV. On 11/16/05, I noticed that I had a recurring charge on my credit card statement in the amount of \$9. I noticed that I had been charged \$9 since February, 2005. The statement listed the charge from WLI ReservationRewards. After a google search, $\tilde{\mathbf{I}}$ found that literally thousands of complaints from others whom were charged the same amount in return for no services whatsoever.

Created By:

IFCC

Created Date:

11/17/05

Updated By:

Updated Date:

Org Name:

Internet Fraud Complaint Center

Amt Requested:

Amt Paid:

100.00

Payment Method: Not Reported

Agency Contact: External Agency

Complaint Date: 11/17/05

Initial Response:

Product/Service: Other (Note in Comments)

Statute/Rule:

Law Violation:

Consumer

Complaining Company/Org.: Last name: Address:	(b)(6)		First: (b)(6)
City:	HAYWARD		(b)(6) State: CA Zip:
Country:	UNITED STATES		5 case. 6.1 51p.
Work phone	()	Ext:	
Fax Number:	()		7
Home Number:	(b)(6)		
Email:			
Age Range:	30 - 39		



01/17/2007

LMARASCO

Company

Company: Webloyalty.com INC

Address: 101 Merritt

Floor 7

City: NORWALK

State: CT Zip: 06851

URL:

Country: UNITED STATES

Email:

Phone: () Ext:

Company Representative

Associated Company

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LMARASCO

Transaction

Ref No.:

6758944

Contact Type:Complaint

Source: Consumer

TCS? N

Comments:

The consumer visited www.romans.com and then purchased clothes from the website. The consumer states that another company took her debit info from the romans website and then

charged her for a purchase. The consumer contacted the company which is webloyalty.com and was told that she

purchased coupons. The consumer disputed and they offered to refund her the charge, but the consumer was charged from her

bank because if NSF. The consumer has no work number.

Created By:

Created Date:

Updated By:

Updated Date:

Org Name:

TOLL FREE NUMBER AND CONSUMER SENTINEL

Amt Requested:

9.00

Amt Paid:

9.00

Payment Method: Bank Account Debit

Phone Agency Contact:

Complaint Date:

Initial Contact: Internet Web Site

Transaction Date: 08/07/05

Initial Response: Phone: 800/888

Product/Service: Other (Note in Comments)

Statute/Rule:

FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

Consumer

Complaining Company/Org.:	(b)(6)	1	(b)(6)		
Last name:	(0)(0)		First:		
Address:			<u></u>		
				(b)(6)	
City:	Fall River		State: MA Zip	: [
Country:	UNITED STATES			L	
Work phone	()	Ext:			
Fax Number:	()				
Home Number:	(b)(6)				
Email:					
Age Range:	50 - 59				

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01/17/2007

LMARASCO

number

Company

Company: webloyalty.com

Address: PO Box 855

City: Shelton State: CT Zip: 06484

Country: UNITED STATES

Email: URL:

Phone: () Ext:

Company Representative



LMARASCO

Transaction

Ref No.:

6887711

Contact Type:Complaint

Source: Consumer

TCS? Y

Comments:

CONTACT SENTINEL@FTC.GOV FOR MORE COMMENT INFORMATION. ALSO, TO PREVENT INTERFERENCE WITH PENDING ACTIONS, PRIOR TO ANY

INVESTIGATIVE ACTION CONTACT THE IFCC AT SEARCH@IFCCFBI.GOV.

Created By:

IFCC

Created Date:

09/19/05

Updated By:

Updated Date:

Org Name:

Internet Fraud Complaint Center

Amt Requested:

Amt Paid:

11.00

Payment Method: Not Reported

Agency Contact: External Agency

Complaint Date:

09/19/05

(b)(6)

Initial Response:

Product/Service: Other (Note in Comments)

Statute/Rule:

Law Violation:

Consumer

Complaining Company/Org.:

Last name:

Not Provided by Org

First:

Address:

City:

CALGARY CANADA

State: AB Zip:

Country:

Work phone

() ()

()

Ext:

Fax Number:

Home Number:

Email:

Age Range:

12 and Under

Company

Company: webloyalty.com

Address:

City:

State: CT Zip:

Country: UNITED STATES

()

Email:

URL:

Phone:

Ext:



LMARASCO

Company Representative
Associated Company

Page 104 of 184



LMARASCO

Transaction

Ref No.:

6685597 Contact Type:Complaint Source: Consumer

TCS? Y

Comments:

I called them!! @ 1-800-732-7031 at 11:45:28 am

I quickly said that these were unauthorized charges and Patricia immediatly said she would pay back the money and cancel my membership. This is obviously fraud as a real company would not automatically give back money with no real explanation or without trying to explain why it is a real charge. This was the quickest phone call I have ever had

with a company before, so it seem very fake.

Created By:

JHART

Created Date: Updated Date:

09/07/05

Updated By:

Org Name:

.00

PUBLIC USERS - CIS

Amt Requested: Amt Paid:

45.00

Payment Method: MasterCard Credit Card

Agency Contact:

Internet

Complaint Date: 09/05/05

Initial Contact: Unknown

Transaction Date: 09/05/05

Initial Response:

Product/Service: Buyers Clubs (not travel or lottery)

Statute/Rule:

FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

Consumer

Age Range:

20 - 29

Complaining Company/Org.: Last name:	(b)(6)	,	(b)(6) First:	
Address:				
City:	West Lafayette		State: IN Zip:	(b)(6)
Country:	UNITED STATES			
Work phone	()	Ext:		
Fax Number:	()			
Home Number:	(b)(6)			
Email:				

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01/17/2007

LMARASCO

Company

Company: WebLoyalty.com and ReservationRewards.com

Address: 101 Merrit 7 - 7th Floor

City: Norwalk

State: CT Zip: 06851

Country: UNITED STATES

Email: domainAdmin@webloyalty.com

URL:weboyalty.com and reservationrewards.com

Phone: (203) 8463300 Ext:

Company Representative

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01/17/2007

LMARASCO

Transaction

Ref No.: 6569372 Contact Type:Complaint Source: Consumer TCS? Y

Comments: While ordering software from sonic.com (hosted by digital

river), my debit card information was somehow captured by Webloyalty.com (DBA as reservation rewards). I am told by reservation rewards it was by responding yes to a 10 dollar rebate which I do not remember at the time I was completing the purchase from Sonic. Currently, I am seeking a refund of all the charges. I feel that unauthorized charges against my debit card were initiated by this company without my explicit

and knowledgeable consent. The method of information acquisition was deceptive and surreptitious. I feel that I have suffered an invasion of privacy by a third party that

should not have been associated with the purchase I

initiated. I feel this company has acted in a fraudulent and

deceptive manner and illicitly obtained from me. I was totally unaware of my relationship with this company until I noticed unexplained charges by WLI reservation rewards on my

bank statement. They need to be stopped.

Created By: DBRAHLEK Created Date: 08/15/05

Updated By: Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested: 9.00

Amt Paid: 36.00 Payment Method: Bank Account Debit

Agency Contact: Internet Complaint Date: 08/13/05

Initial Contact: Internet Web Site Transaction Date: 08/10/05

Initial Response:

Product/Service: Buyers Clubs (not travel or lottery)

Statute/Rule: FTC Act Sec 5 (BCP)



Company Representative

Associated Company

01/17/2007

LMARASCO

Law Viola	ation: Deception/Misrepresentation	on
Consumer		
Complaini Company/O Last name	org.: (b)(6)	(b)(6) First:
Address:		(b)(6)
City:	Dallas	State: TX Zip:
Country:	UNITED STATES	<u> </u>
Work phon	e () Ext:	
Fax Numbe	(,	
Home Numb	er: (b)(6)	
Email:		
Age Range	: 40 - 49	
Company		
Company:	Webloyalty.com, Inc.	
Address:	101 Merritt Seven, 7th Floor	
	·	
City:	NORWALK	State: CT Zip: 06851
Country:	UNITED STATES	
Email:		URL:www.webloyalty.com
Phone:	((203)) 846-3300 Ext:	
	((203/) 040-3300 EAC.	



LMARASCO

Transaction

Ref No.:

6733381

Contact Type:Complaint

Source: Consumer

TCS? Y

Comments:

CONTACT SENTINEL@FTC.GOV FOR MORE COMMENT INFORMATION. ALSO, TO PREVENT INTERFERENCE WITH PENDING ACTIONS, PRIOR TO ANY INVESTIGATIVE ACTION CONTACT THE IFCC AT SEARCH@IFCCFBI.GOV. 08/10/2005 I checked my online bank (Wells Fargo) statement today and noticed a \$9.00 charge to my bank debit card on 08/07/2005 for WLI Reservation Rewards. I never authorized this charge. I called the company at 1800-732-7031, but they wanted my debit card number and other personal information. I gave them my name when I called, but they pressured me so much for the credit card number that I felt uncomfortable and refused. I hung up. I checked a website www.reservationrewards.com and found a cancellation link-which also asked for my credit card information. I decided to call WLI RR again. I called and selected the automatic cancellation link--but again was asked for credit card information and other personal information. Since I didn't know if this was legit I didn't want to give them all the debit info they needed to make other purchases against my account. I contacted Wells Fargo to investigate the WLI charges. I never signed up for anything from this company. I never gave them my debit card information, for sure. I started searching reading online and found many people have received unauthorized charges from WLI Reservation Rewards by visiting other sites or purchasing goods from other companies -- then the debit/credit information somehow is grabbed by WLI and they charge your account for services never authorized. I think WLI Reservation Rewards is using fraudulent practices to obtain debit/credit card information and use it for their own purposes. I think it is a marketing scam that uses legitimate businesses to obtain credit/debit card, bank and personal identity information from patrons.

Created By:

IFCC

08/10/05 Created Date:

Updated By:

Updated Date:

Org Name:

Internet Fraud Complaint Center

Amt Requested:

Amt Paid:

9.00

Payment Method: Not Reported

Agency Contact: External Agency

Complaint Date: 08/10/05

Initial Contact: Internet/E-mail

Transaction Date: 08/07/05

Initial Response:

Product/Service: Other (Note in Comments)

Statute/Rule:



LMARASCO

Law Viola	ation:						
Consumer							
Complaini Company/O Last name	Org.: (b)(6)	First: (b)(6)					
Address:		lJ	(a. V.6)				
City:	SAINT PAUL	State: MN Zip:	(b)(6)				
Country:	UNITED STATES						
Work phon	ne () Ext:						
Fax Numbe							
Home Numb	(b)(6)						
Email:							
Age Range	e: 50 - 59	 					
Company							
Company: WebLoyalty.com aka WLI Reservation Rewards							
Address:	101 Merritt 7, Seventh Floor						
City:	NORWALK	State: CT Zip:	06851				
Country:	UNITED STATES						
Email:	customerservice@reservationrewards.com	URL:					
Phone:	(800) 7327031 Ext:						

Associated Company

Company Representative



LMARASCO

Transaction

Ref No.:

6732378

Contact Type:Complaint

Source: Consumer

TCS? Y

Comments:

CONTACT SENTINEL@FTC.GOV FOR MORE COMMENT INFORMATION. ALSO, TO PREVENT INTERFERENCE WITH PENDING ACTIONS, PRIOR TO ANY INVESTIGATIVE ACTION CONTACT THE IFCC AT SEARCH@IFCCFBI.GOV. April 27, 2005 I placed an on line order to Lane Bryant for several items. The reference number on the credit card bill for this is (b)(6) the amount ordered \$45.43. This bill the amount ordered \$45.43. This bill appeared on my may 10, 2005 statement. On the next credit card bill June 22, 2005, there appeared a \$9.00 charge with a reference number of Q2SCCRFW WLI*shopperdiscount. My husband did not notice it when he paid the bill. July 18, 2005 bill came the same company appeared on that bill. June 22, reference # 3ZISGYQW WLI*shopperdiscount \$9.00. This time my husband asked me about it. I didn't recognize the name of the company so I went to the internet and asked for WLI*Shopperdiscount.com and I found more than I ever wanted to know. One complaint after another from other persons who had had their idenity and credit card number taken while trying to purchase from all kinds of companies on the internet. Companies which are considered reputable. I wrote down over 50 names and found shopperdiscount dba several other names as I listed above. I found the corporate name and wrote to the Better Business Bureau in the state of CT. They have been dealing with the mother company Webloyalty getting promises which they were disappointed to say were not being kept. The money I lost is not much, but after reading four hours of complaints I decided that I had time to write state and federal agencies

Created By:

IFCC

Created Date: 08/09/05

Updated By:

Updated Date:

Org Name:

Internet Fraud Complaint Center

Amt Requested:

Amt Paid:

18.00 Payment Method: Not Reported

Bank's Customer Service Fraud Division asked me to s

and complain. When I called CITI Bank Card's offices the first person I talked to said she had just received another complaint about this company. I didn't ask her to pursue my charge, but to just cancel my card. A few days later CITI

Agency Contact: External Agency

Complaint Date: 08/09/05

Initial Contact: Internet Web Site

Transaction Date: 04/27/05

Initial Response:

Product/Service: Other (Note in Comments)

Statute/Rule:



01/17/2007

LMARASCO

Law Violation:

Consumer

Complaining Company/Org.:

Last name:

Not Provided by Org

First:

Address:

City:

State: NR Zip:

Country: Work phone LOCATION NOT REPORTED

Ext:

Fax Number: ()

Home Number: ()

Email:

Age Range: Company

Company: Webloyalty.Com. Inc

Address: 101 Merritt Seven, 7th Flor

City: NORWALK

06851 State: CT Zip:

Country: UNITED STATES

Email: unk URL:

Phone:

(203) 8463300 Ext:

Company Representative

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01/17/2007

LMARASCO

Transaction

Ref No.:

6349819 Contact Type:Complaint

Source: Consumer

06/30/05

TCS? Y

Comments:

They fraudulently obtained my credit card number and personal information without my knowledge and without my permission. They then billed me \$9.00 per month for services they neither described nor delivered for two months until I noticed it on my credit card statement. I consider that Fraud, Theft and Invasion of my Privacy. When I called they falsely stated that they had sent me emails but agreed to credit my account. I have had to cancel my credit card account because they refused to erase it from their files. I do not expect to ever see my money. I today discovered a weblog on this very company's activities while using Google and searching for webloyalty.com. It has comments from many others similarly affected since 2003! Many have filed complaints with the FTC, the BBB and the FBI Internet Fraud Agency. For all we know these scam artists may be funding the next wave or terrorists! Can't our Government get its act together and stop such thievery since they are making millions and only a hundred or so have complained thus far on the web? How many more, I wonder, are being fleeced without knowing it and

without any action from the agencies supposedly responsible to stop them?

Created By:

DCRASE

Created Date:

Updated Date:

Updated By:

Org Name: PUBLIC USERS - CIS

Amt Requested:

18.00

Amt Paid:

18.00

Payment Method: MasterCard Credit Card

Agency Contact:

Internet

Complaint Date: 06/29/05

Initial Contact: Unknown

Transaction Date:

Initial Response:

Product/Service: Unauthorized Debits or Charges for Unknown Products

Statute/Rule:

FTC Act Sec 5 (BCP)



LMARASCO

Law Violation: Deception/Misrepresenta	ation							
Consumer								
Complaining Company/Org.: Last name: Address:	First: (b)(6)							
City: Ivyland	State: PA Zip: (b)(6)							
Country: UNITED STATES								
Work phone (b)(6)								
Fax Number:								
Home Number:								
Email:								
Age Range: 65 - 69								
Company								
Company: Webloyalty.com INC								
Address: 101 Merritt Seven, 7th Floor								
City: Norwalk	State: CT Zip: 06851							
Country: UNITED STATES								
Email: bizdev@webloyalty.com	URL:Webloyalty.com							
Phone: (203) 8463300 Ext:								
Company Representative								
Rep Name: Unknown, Unknown Title:								
Associated Company								



LMARASCO

Transaction

Fax Number: Home Number:

40 - 49

Email:
Age Range:

Ref No.:	6226275	Contact	Type:Complaint	Source: Consumer	TCS? Y
Comments:	a company approval. It appears authorized my credito I checke extensive same active	was with that a them to card info d the Be complain vity, una	drawing money from pop-up or somethin take money from m from tigerdirect. tter Business Beur	ionrewards.com for oval (stealing.)	t my ked on y got ey say.
Created By:	DBRAHLEK		Created	Date: 06/08/05	
Updated By:			Updated	Date:	
Org Name: Amt Requested:	PUBLIC USE	RS - CIS			
Amt Paid:		9.00	Payment Method:	Bank Account Debit	
Agency Contact	: Internet		Complaint Date:	06/07/05	
Initial Contac	ct: Unknown		Transaction Dat	e: 05/06/05	
Initial Respon	nse:				
Product/Service	ce: Unauthori:	zed Debit	s or Charges for t	Jnknown Products	
Statute/Rule:	FTC Act Se	c 5 (BCP)		
Law Violation:	: Deception/	Misrepres	entation		
Consumer					
Complaining Company/Org.: Last name: Address:	b)(6)		First: (b)(6		
City:	panama city	V	State:	(b)(6) FL Zip:	
Country:	UNITED STATES	;			
Work phone	(b)(6)		7		



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Company

Company: Webloyalty.com, Inc.

Address: 101 Merritt Seven, 7th Floor

City: NORWALK

State: CT Zip: 06851

Country: UNITED STATES

Email: unknown

URL:http://reservationrewards.com

Phone: (203) 846-3300 Ext:

Company Representative

Rep Name: D'Agostino, Vincent

Title:



LMARASCO

Transaction

Ref No.:

6329067

Contact Type:Complaint

Source: Consumer

TCS? Y

Comments:

CONTACT SENTINEL@FTC.GOV FOR MORE COMMENT INFORMATION. ALSO, TO PREVENT INTERFERENCE WITH PENDING ACTIONS, PRIOR TO ANY INVESTIGATIVE ACTION CONTACT THE IFCC AT SEARCH@IFCCFBI.GOV.

Created By:

IFCC

Created Date:

05/30/05

Updated By:

Updated Date:

Org Name:

Internet Fraud Complaint Center

Amt Requested:

Amt Paid:

50.00

Payment Method: Not Reported

Agency Contact: External Agency

Complaint Date:

05/30/05

Initial Response:

Product/Service: Shop-at-Home\Catalog Sales

Statute/Rule:

Law Violation:

Consumer

Complaining Company/Org.:

Last name:

(b)(6)

First:

(b)(6)

State: NE Zip:

Address:

City:

OMAHA

Country:

UNITED STATES

Work phone

()

Ext:

Fax Number:

Home Number:

(b)(6)

Email:

Age Range:

20 - 29

Company

Company: Webloyalty.com, Inc.

Address: 101 Merritt Seven

7th Floor

City:

NORWALK

State: CT Zip: 06851

Country: UNITED STATES

Email:

URL:

Phone:

(800) 7327031

Ext:



LMARASCO

Company Representative
Associated Company